

**From:** Nassif, Julianne (DPH) </O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JULIANNE.NASSIF>  
**Sent:** Friday, May 20, 2011 1:18 PM  
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**Cc:** Nickerson, John <john.nickerson@umassmed.edu>  
**Subject:** renovations

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Wow, what a difference a couple of days make! There is some great progress going on to clean, repair, patch & paint. I appreciate your help in getting the space ready for the maintenance staff.

In order to facilitate the process, I have asked Della and Dan to be the liaisons to the maintenance crew. I will touch base with them everyday and we will discuss any outstanding issues. I would ask that if you have a question or concern that they be directed to Dan, Della or me and not to John Nickerson or his staff. This will ensure an effective communication stream and that we are not providing conflicting information.

Thanks again & keep up the good work.

Julie

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